## **Quality policy**

Campo di attività	<b>GIAS Italia S.r.l.</b> operates in the field of distribution of electrical and electronic components for control and safety in the industrial and aeronautical sectors.
Vision	GIAS Italia S.r.l., in its field of activity, aims to be recognized by the ASD market as a dynamic, flexible company, attentive to its workers and customer-oriented, a point of reference capable of offering satisfactory services that always fully meet expectations.
Mission	<ul> <li>Provide a product capable of satisfying customer needs in terms of quality, reliability and price;</li> <li>Always put the development of performance at the first place;</li> <li>Cultivate collaborative relationships with Customers, Suppliers and Partners;</li> <li>Offer the greatest possible flexibility with respect to customer needs;</li> <li>Establish a relationship of effective collaboration with the customer, actively participating in the search for the best and most convenient supply solutions;</li> <li>Maintain high ability to be ready and responsive to market changes.</li> </ul>
Context and Values	<ul> <li>For GIAS Italia S.r.l. the identification and satisfaction of the needs of the interested parties is set as a priority. In this context, it undertakes to keep active the processes aimed at monitoring and ensuring, in the context of the organization, the best satisfaction of all the requirements.</li> <li>Dialogue with customers for the purpose of preventing and/or solving any critical issues as well as promoting new business opportunities with new solutions.</li> <li>Consider human resources a pillar of business success and therefore:         <ul> <li>Offer to employees a context oriented towards personal and professional growth, through constant projects to be developed; the dynamic environment favors direct training, thanks to the exchange of individual skills.</li> <li>Use each problem as an opportunity for training and growth of employees and workers;</li> <li>Pay attention to the improvement and sharing of knowledge, skills and awareness as a tool for personal and corporate growth.</li> </ul> </li> </ul>
Strategic Objectives	<ul> <li>The main strategic objectives that GIAS Italia S.r.l. constantly pursues are:</li> <li>Stipulate a greater number of commercial agreements and diversified partnerships;</li> <li>Establish effective collaboration with external agents;</li> <li>Strengthen its sales network;</li> <li>Create partnerships with suppliers;</li> <li>Carry out continuous business improvement, in terms of quality and work tools;</li> <li>Strengthen the management and protection of digital data;</li> <li>Pursue the objective of progressively and constantly strengthening its Quality System in order to make it compliant with the standards required for the reference sectors of aviation, space and defence.</li> </ul>

Trezzano Sul Naviglio,

10 Novembre 2022

Direzione generale

.....